Real-Time Care™

YOUR GUIDE TO DIGITISING CARE SERVICES
Care professionals want to spend time on the most important thing — caring.

Real-Time Care™ (RTC) is an easy-to-use digital system that has been developed in cooperation with care workers.

- Time savings of 15% in management work
- Time savings of 30% in care or supervisors work

+30%  
-15%
Real-Time Care: At the centre of outstanding care

"RTC™ was voted the most user friendly system in the private sector and social welfare services."

Management

KEY FEATURES

• Secure customer information management
• Capacity planning
• Manage skills, preferences and limitations
• Optimise the customer-care worker match
• Update shifts and visits in real time
• Manage holidays and absences
• Forecasting and reporting

BENEFITS FOR MANAGEMENT

Organisational leadership is one of the Care inspection criteria. RTC™ allows the management to demonstrate this leadership by focusing on providing the best quality of care possible. By coordinating care work efficiently and responding better to customer needs in real time, managers give more focus to improving the quality of service that they provide.
Care Worker

**KEY FEATURES**

- Care Plan supports care work
- Dictate observations directly from mobile devices
- Customer care can be monitored comprehensively and easily
- Better Task Preparation

**BENEFITS FOR STAFF**

RTC™ creates a better work environment by letting the tools handle the pressure and allowing the staff to focus on caring.

People take pride in their work and RTC™ helps care workers by creating a system that securely records and stores information. This supports care workers by promoting accountability and transparency which helps them deliver better care.
KEY FEATURES

- Real time data of Service User’s needs
- Real time information on services
- Secure information handling
- Improved efficiency during visits

BENEFITS FOR SERVICE USERS

We believe in the power of human encounters. Society is changing and we have designed RTC™ to reflect this. Personal information such as personal history, likes and dislikes can be added securely to the care plan. This enables the care provider to improve the continuity of care while also ensuring that the care is person centred and focused on the individual.
We Believe that Every Care Home and Domiciliary Care Service in the UK Deserves to be Rated Outstanding
Care inspectors monitor, inspect and regulate health & social care services

Many providers are struggling to provide an outstanding service.

**IS THE SERVICE:**

- Safe?
- Well-led?
- Effective?
- Caring?
- Responsive to people’s needs?

In England, the percentage of service providers with ‘needs improvement’ or ‘inadequate’ CQC ratings is too high*

25% for residential care
20% for domiciliary

*Information retrieved from the CQC website, April 2018. Statistics compiled by Fastroi.
RTC™ creates an accurate audit trail that promotes transparency.
Improving the way processes are followed within an organisation is key to improving care inspection ratings.

- Automate inefficient processes.
- See 25-30% cost & time savings immediately.
- Demonstrate everything you do to care inspectors.
- Improve the quality of care through real time reporting.
- Create a better work environment with more time to care.
Best eHealth solution in Finland 2012

Fastroi - Not Just Another Startup
Mobile Home Care

Turnover: €4.8 m (2018)
Profit: €0.2 m (2018)
Founded: 2003
Owners: 3
Staff: 63

Jackson, 2014
Customers in public and private sector over 1000
End users: 40,000

Mobile Home Care public sector market share in Finland: 62%
Residential Care market share in Finland: 65%
Become Outstanding!
Customer References

Attendo Oy

“We wanted to implement a versatile care management system that covers customer reporting and invoicing as well as other reporting needs.”

PIIA SAARINEN
System Coordinator at Attendo Oy

Attendo Oy belongs to the Swedish Attendo group and is Scandinavia’s leading care and healthcare service company with 11000 employees in Finland. Attendo has some 400 care and service homes in Finland.

City of Kuopio

“Thanks to Fastroi RTC™ home care, the creation of work statistics is faster, work is distributed more evenly among the employees and, most of all, the employees have more time for customer work at the customer’s home.”

SARI KORHONEN
City of Kuopio

The city of Kuopio uses Fastroi Real-Time Care™ ERP system for home care. In 2016, there were approximately 400 users and 1,500 customers.